

Paws...

And Consider



763.559.7554
www.rrahospital.com

ROCKFORD ROAD
Animal Hospital

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Online store now available

Pet Portal makes keeping in touch easy

It seems more and more people are enjoying the convenience of shopping for their favorite products online. No waiting in lines. Open anytime of day or night. And, we can sit in our pajamas while we fill our shopping carts.

Now you can also shop for your pet products from Rockford Road Animal Hospital online through the Pet Portal.

Online shop

Does your pet take medication or eat a special diet? Well, now ordering your pet's food or medicine is simply a click away. It's fast, easy and secure. We will feature certain products from pet food to medications from our pharmacy. You order the product and it is delivered to your door.

To access the online shopping, visit our website at www.rrahospital.com. Sign into your Pet Portal. If you haven't created a Pet Portal, visit our website and create your account.

Stay connected

Staying connected is just a click away with RRAH Pet Portal. Simply visit RRAH's website at www.rrahospital.com. On the right side of the page, click on the *Click Here* to create your personal Pet Portal. Give your email address, and in a short time you will receive your Pet Portal login information.

Benefits of Pet Portal

The Pet Portal brings you a host of benefits. Once you sign up, you can:

- 🐾 Stay current on your pet's health schedule.
- 🐾 Receive reminders about future exams and vaccinations.
- 🐾 Request prescription refills.
- 🐾 Make appointments.

The Pet Portal is also a fun way to share information and pet stories about your four-legged family members. You'll also find Care Guides that address many health-related topics for our pets, from behavior concerns, to diseases, tests and procedures.

"This is another tool we have for our clients to keep in touch with us at RRAH."

However, we always welcome clients to call us with any questions or concerns," said Dr. Dave Brewer.

Buyer beware

Purchasing pet drugs online can be risky, according to FDA experts.

Pet owners who purchase drugs from these companies may think they are saving money, but in reality, they may be putting their pet's life at risk.

The most popular drugs sold online are heartworm preventatives and nonsteroidal anti-inflammatory drugs.

These drugs can be dangerous if there is no veterinary involvement.

Protect your pet's health. Call us for more information on this important health topic.

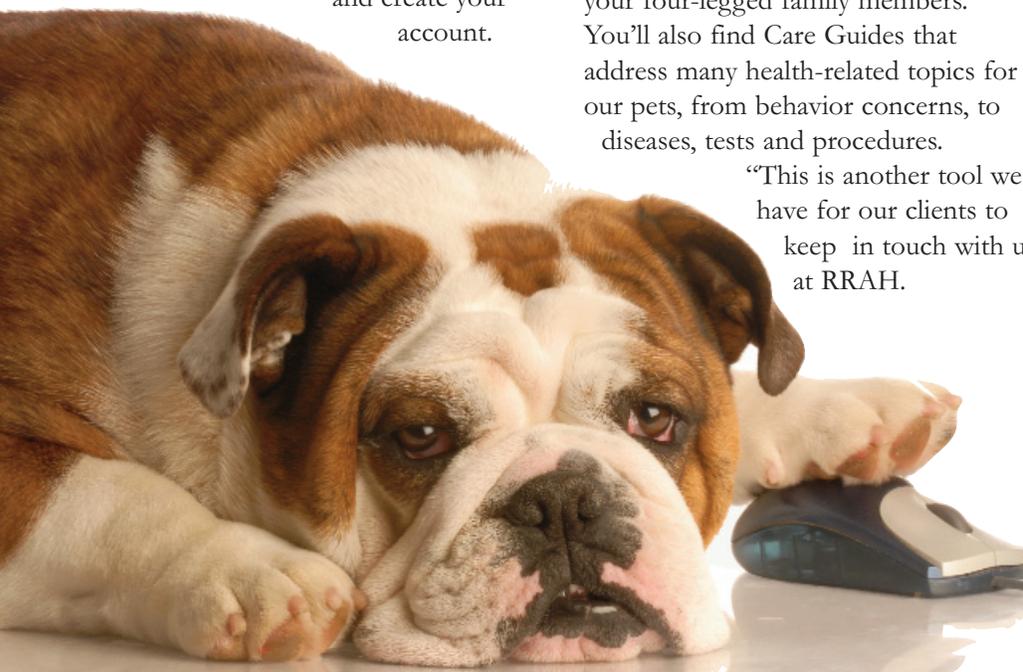
Go green; receive newsletter by email

Sign up on the Pet Portal and receive special news and announcements from RRAH.

We will also be sending out future newsletters by email. If you wish, you can request a hard copy of the newsletter to be mailed to you.

To receive announcements, newsletters, and other information from us, please create an account on the Pet Portal.

Call us if you have questions about the Pet Portal. We'll be happy to help.



Purchasing Pet Drugs Online: Buyer Beware

3 Reasons to purchase your pet's heartworm preventative from RRAH

1. We guarantee the products we sell

The heartworm preventatives we sell come with guarantees that they are effective and not expired products. The manufacturer backs this guarantee with the agreement to pay expenses if your pet becomes ill or the product does not work for its intended purpose. For example, if your pet is on Heartgard Plus all year and then tests positive for roundworms, Merial (the manufacturer of Heartgard Plus) will pay for the fecal test, treatment for the parasite, and retesting of your dog's stool. The company will not pay these expenses if the product is purchased from an internet pharmacy, since they do not authorize internet companies to sell their products.

2. Receive coupons and rebates

You can participate in the coupons and rebates offered by the manufactures for these products. These rebates and coupons will not apply to internet pharmacy orders.

3. What's your pet's health worth?

We take pride in our relationships with our clients and strive to provide the best veterinary medicine for your pet. Our goal is to treat every client as though they were family and every pet as if they were our own. We make sure that your pet is receiving the correct medicine and dose, and take the time to discuss the medicine and any possible side effects. For us, it's all about that personal touch to deliver the highest quality care possible for your pet. Before we write a prescription for your pet, we review your pet's medical records.

Considering purchasing from an internet pharmacy: Remember, you get what you pay for...and that's not much.

You may receive expired product or even the wrong product. There are FDA investigations of one of the largest internet pharmacies for selling medications that were foreign drugs not authorized to be used in the United States. FDA has found companies that sell unapproved pet drugs and counterfeit pet products, make fraudulent claims, dispense prescription drugs without requiring a prescription, and sell expired drugs.

Please call us if you have questions about your pet's prescription. We can fill your pet's prescription in our complete in-house pharmacy. We'll give your pet the right prescription and we'll give you peace of mind.

Important notice about your pet's vaccinations

Your dog is vaccinated on a regular basis against distemper, hepatitis, parvovirus, and rabies. RRAH has switched to an FDA-approved product that will protect your dog against these diseases for up to 3 years at a time. Your veterinarian will determine the best frequency for your pet.

What do you need to do? Not a thing. Even though after the initial series your pet

will now receive this vaccination every 3 years, it is important to remember that there may be other vaccines that your pet needs annually.

Keep in mind that vaccines are only one part of your dog's care. It's important that you continue with regularly scheduled visits so that we can provide the ongoing care necessary to keep your dog healthy.

Is your pet current on their year round Heartworm and parasite preventative medication? Call us today for your appointment.

Rockford Road Animal Hospital

763-559-7554

www.rrahospital.com

Office Hours

Monday – Friday from

7:30 a.m. to 6 p.m.

Saturday from 8 a.m. to noon

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